

CHILD INFO ZONE

At BC Children's Hospital, our patients and their families are the primary focus. Our teams work around the clock to improve hospital processes and care. This entails innovating and adopting new, cutting edge technologies and treatments.

The **Child InfoZone** is a research project, which aims to make individual patient care better and provide a safer and more effective journey from the first interaction with the hospital to full recovery at home. **Child InfoZone** will provide tools to collect richer clinical and patient-reported information during the patient's entire medical journey. Such information will allow for rapid improvements in care and lead to new research discoveries.

Did you or a family member have surgery at BC Children's Hospital?

We want to learn from you about your experience before, during, and after surgery to improve patient care.

Drs. Portales-Casamar and Gorges
Project Co-leaders



RESEARCH GOALS

- Further improve the patient's experience
- Combine clinical and patient-reported data to improve the quality of care
- Use data and evidence-driven decision making to reduce hospitalization time and to avoid the need for hospital re-admissions
- Expand the digital infrastructure to enable communication between families at home and healthcare team members at the hospital



WORKSHOP DETAILS

You are invited to join the Child InfoZone workshop to help us further improve patient care and outcomes:

- Who:** Surgical patients (13 years and older), patient families, health care providers and administrators
- When:** Monday, October 29, 2018, 5:00 to 9:00 pm (dinner included)
- Where:** BC Children's Hospital Research Institute
950 West 28th Avenue, Vancouver
Room: 2108 ([see campus map](#))
- What:** Trained facilitators from IBM will guide small team discussions to address the following question:
- How can the BC Children's Hospital provide a safer and more effective journey from a patient's first interaction with the hospital to full recovery at home after surgery?*
- Current challenges of the surgical patient journey will be reviewed and possible opportunities for improving the experience and processes will be jointly explored.
- How:** To register, please email Dominik.Stoll@bcchr.ca by October 25. Participants will receive a \$25 gift card

