

# BC FAMILY RESIDENCY PROGRAM (BCFRP)

## A BOOKING GUIDE



### ABOUT BCFRP

BC Family Residency Program provides accommodation assistance for families while a child requires care at BC Children's Hospital, Sunny Hill Health Centre, BC Cancer Agency (Vancouver) and babies in the neo-natal unit at BC Women's Hospital.

Website: <https://www.variety.bc.ca/support/bc-family-residence-program/>

### STEP 1: AM I ELIGIBLE?

- ✓ BC Resident.
- ✓ Have active Medical Services Plan (MSP) coverage.
- ✓ Are/have a child 18 years or younger who is receiving care at any of the above sites.
- ✓ Live outside of the Lower Mainland area (not including Anmore, Belcarra, Burnaby, Coquitlam, Delta, Langley, Lions Bay, Maple Ridge, New Westminster, North Vancouver, Pitt Meadows, Port Coquitlam, Port Moody, Richmond, Surrey, Vancouver, White Rock, West Vancouver, and Electoral Area A).

### WHAT DOES BCFRP COVER?

- Accommodation is fully covered at their partner hotels.
- **One** room per family of patient.
- **For an appointment** → Accommodation is covered from one night before the patient's **confirmed** appointment until the morning after the appointment.
- **For multiple appointments or an admission** → Check-in the day before confirmed appointment/admittance and check out following the last confirmed appointment/discharge. **Up to 30 days maximum**. Please note, for multiple appointments, **they must be within 7 days of each other**.

**Note:** Doctors will sometimes ask families to stay close to the hospital for monitoring. BCFRP will not cover this without the patient having an appointment.

## HOW TO APPLY?

Email BCFRP at [bcrfp@variety.bc.ca](mailto:bcrfp@variety.bc.ca) with the following completed template:

- Patient's Name:
- Date of Birth:
- Personal Health Number (PHN):
- Home Address:
- Primary Contact Number (indicate cell or home):
- Email Address:
- Physician & Department Patient is Visiting (and/or medical reason for visit):
- Appointment/Admittance dates:
- Requested Check-in Date & Requested Check-out Date:
- Name of Guest's travelling with the Patient (please include relationship to patient and state the age of all minors):
- Will you be travelling with a car for this medical visit?
- Do you have a valid credit/debit card for incidentals upon check-in (no number required – just yes or no):

## NOW WHAT?

Once your application is completed and sent, await a confirmation email from BCFRP! They will contact you with your booking details upon confirmation of the medical visit.

*Note, BCFRP is open from Monday to Thursday. Closed on Friday, Saturday, Sunday.*

**If BCFRP has not provided a booking confirmation 3-5 days prior to your arrival to Vancouver, please follow-up with them directly or connect with your Social Worker who can assist you. If you have less than 24 hours' notice prior to the medical visit, or the accommodation is urgent, please also connect with your Social Worker. Your child's clinic can also connect you to a Social Worker, upon request.**