



Long Waitlists and Service Eligibility



Family-Professional Communication Challenges



Funding Limitations



Siloed Services



Institutional/ Systemic Barriers



Family Capacity and Circumstances

FAMILY SUPPORT

Facilitation

Case Management

Coordination

Planning

Key Working

Navigation

Provide: information, advice, education, emotional support, advocacy, and material support

Facilitate: access to resources; integration and coordination within and across agencies and systems; identify needs and reduce barriers; peer-to-peer connections; transition planning

Guiding principles: client-directed; person- and family-centred; collaborative, emphasizing relationships and trust; accessible and transparent communication; culturally safe; trauma-informed.

Child and family experience improved well-being, capacity, and service satisfaction

